

Our seasoned team:

Michael Connaughton, CEO, has worked in the insurance industry since 1981. Over this period of time, he's served as an independent large loss adjuster for many of the nation's premier insurance carriers including Farmers Insurance, Allstate, Metropolitan, Nationwide, Travelers, CNA, Firemen's Fund, and Bankers.

His expertise is in large residential and commercial catastrophic insurance losses. Earlier in his career, he served as founder and president of Apex Restoration, Inc. a construction firm which specialized in fire and water damage insurance losses. With over three decades of insurance industry expertise in combination with his general contractor background, he has a uniquely in-depth understanding of the complexities of the claims process.

Brenna Toppenberg, COO, employs her background in construction management, systems development, accounting, sales, and public adjuster customer relations in overseeing Paladin's smooth and highly efficient operation.

With an overarching commitment to YOU and the timely obtaining of your settled claim, the entire Paladin Consulting team of skilled professionals leverage their expertise to ensure your needs are met at every stage of this compound process.



Entrusting your claim to the pros at Paladin provides a two-fold benefit: easing your mind and relieving you of the burden of interacting with the insurance companies intent on stalling this process...AND ultimately ensuring you'll receive the highest dollar payout in the shortest time possible, period.

We're ready to go to  
work on YOUR behalf!



Paladin  
Consulting, Inc.



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*Seasoned insurance claims  
expertise & advocacy  
...with proven results*

California Department of Insurance License #2H47359



## The PROBLEM:

As if the trauma of suffering a major fire, theft or other major property loss/damage isn't bad enough, insurance companies often become unresponsive when it's time for them to fully compensate and fulfill their financial obligations in accordance with your policy. And after faithfully paying your premiums for years (often decades), that's just not right – or FAIR.

**The SOLUTION:** You need a seasoned independent advocate to intercede on your behalf, we're here to help. In fact, this is our exclusive specialty. We have a stellar track record of not only recovering claims, but of leveraging our expertise in the industry to secure a significantly higher payout. This result is especially satisfying after the insurance companies have done their best to ignore, delay, or issue a sub-standard settlement amount before their frustrated client seeks out our intercessory services.

Did you know that in most states **ONLY** a licensed public insurance adjuster or attorney are allowed by law to represent and pursue another party's interest in an insurance claim?

As a licensed public insurance adjuster, we will assist you by:

- ✦ Conducting a thorough evaluation of your loss utilizing our decades of "insider" insurance industry expertise
- ✦ Helping file your initial claim if you haven't yet begun the process
- ✦ Presenting an itemized claim package to your insurer after developing a proactive claim management strategy to maximize your financial recovery
- ✦ Securing additional living expenses as needed
- ✦ Assisting you in complying with your policy's requirements, especially their rigid timelines and excessive demands
- ✦ Serving as your advocate at all inspections and meetings with your insurance company
- ✦ Ultimately ensuring you'll receive the highest dollar payout in the shortest time possible, period

*We will keep you informed of our progress on your behalf every step of the way...*

## Our successful recoveries include:

California Hotel, N. California  
Initial offer \$716,162.23 vs. final settlement \$1,756,929  
**Net increase 145% (+\$1,040,766)**

Fred F., Fresno, CA  
Initial offer \$28,188.00 vs. final settlement \$162,812  
**Net increase 476% (+\$134,624)**

Mabel R., Bethel Island, CA  
Initial offer \$48,614.68 vs. final settlement \$262,252  
**Net increase 440% (+\$213,638)**

Cahn Enterprises, New Orleans, LA (Hurricane Katrina)  
Initial offer \$2,825,789.18 vs. final settlement \$5,195,431  
**Net increase 45.6% (+\$2,369,642)**

Beach Condominiums, Navarre, Florida  
Initial offer \$1,785,822.36 vs. final settlement \$2,410,809  
**Net Increase 28% (+\$684,626)**

Dr. Donald R., Sacramento, CA  
Initial offer \$127,881.73 vs. final settlement \$524,253  
**Net Increase 310% (+\$396,372)**

See MORE case histories & testimonials on our website.

## What clients have said:

"I always tell others, don't even try to deal with an insurance company without professional help. It's not a fair fight -- you need Paladin on your side. They're your hired gun!"

-- Gary Langdale, Board Treasurer  
Mountain Retreat Resort, Arnold CA

Recently  
**SECURED**  
Mountain  
Retreat Resort  
a \$2,450,000  
settlement from  
**AIG**

"Our insurance company (Hartford) offered us an insultingly low amount of money to rebuild/repair our home. We felt hopeless at that point, like what we had been working so hard for was being taken away. Paladin Consulting, through much negotiation and an appraisal process, helped us to reach a fair and reasonable settlement agreement that allowed us to rebuild our home. I can't say enough about them -- it was too bad I didn't use Paladin from the beginning!"

-- Shaun & Amie Davis  
Grass Valley, CA

*Seasoned insurance claims expertise & advocacy...with proven results*